

# KEMPSVILLE RESCUE SQUAD INC.

P.O. BOX 62345 • VIRGINIA BEACH, VA. 23466

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May, 2000

Dear Neighbors and Members,

In a year punctuated by media discussions and even some controversy about Virginia Beach's fire and EMS services, the Kempsville Volunteer Rescue Squad continued to distinguish itself by attending to its Mission, and staying true to its Vision.

Our Mission called us out more than 5000 times this year to come to your rescue. It prompted our 130 members to report regularly for their 6 A.M. and 6 P.M. duties, every month, every week, every day – rain, shine, wind, or snow. We kept you covered. We delivered quality emergency care where and when you needed it. Our customer satisfaction rate has never fallen below 97%.

Our Vision drove us to stay flexible and inclusive with you in mind. We continued to foster our unique, productive relationship with area firefighters, and even assisted them with their service campaign. We implemented new advances in medical and communications technology. We continued to evaluate new cost recovery options.

KVRS is much more than an EMT/Paramedic ambulance service. We fill key roles in the city's specialized EMS teams, including the Crash Rescue Team, the Dive Rescue Team, the Field Commander Team, the Bike Search & Rescue Team, and the SWAT Medic Team, all of which work side-by-side with the city's fire and police departments.

The bottom line is that KVRS fills a niche that is critical to the well being of the community: *We train and empower productive, enthusiastic, resourceful citizens who want to play a meaningful role in mitigating local emergencies.* We've been doing it for a long time, and we do it very, very well.

Please take a moment now to send us your tax-deductible contribution. Or call 340-KVRS to join the squad and receive free training. Do it as if the community depends on it!

Sincerely,



P.S.: With your help, we'll be there when seconds count!